LETA911 tips

Nov 5, 2019

If you do not have a dependable cell phone signal at your home, it is highly recommended that you have a landline with at least one old-fashioned wired phone that is plugged directly into the wall jack. A portable phone that has a base station and plugs into AC power will not work if there is a power outage unless you have it plugged into an Uninterruptible Power Supply (UPS). (a surge protector is not sufficient).

Landlines are automatically entered into the 911 database. The other side of this handout has tools for registering additional devices.

Follow these steps to receive text alerts anywhere in Larimer County:
(this is also helpful for friends and family)

- Start a new text message to the number "888777"
- Enter "LETA" or "Go LETA" in the text message box
- Push the Send button
- Receive the welcome message that confirms your registration

LETA911 sends notices that are "imminent threat to life".
That includes **mandatory** or **voluntary** evacuation orders.
Note that the initial notice might be mandatory and later changed to voluntary. There are no guarantees that the LETA911 notice will reach you so use your own situational awareness and leave if you feel you need to.

The Sheriff's Emergency Services is the authority for issuing orders for wildfire and flood emergencies.

The LETA911 caller id is 970-658-2244. Add that to each of your device's/phone's contact list so that you don't mistake it for a regular unsolicited robocall.

You can call that 658-2244 number back and hear a recording of the message. Call Larimer Emergency Services at 498-5500 to reach a live person to talk with about the situation.

You can request a test of your device and/or get answers to your questions by calling 970-962-2173 or sending an email to letastaff@leta911.org

If you have a No Solicitation service, set up 970-658-2244 as a privileged caller. If your service does not have a privileged caller feature, you must remove the service in order to receive alerts from LETA911.
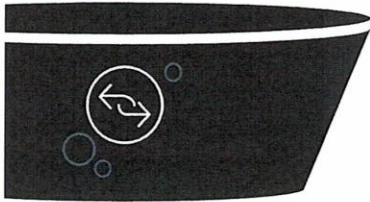
If your contact information (email, cell, phone) changes, you must update your information at leta911.org.

The first device on an account to acknowledge receipt stops the notice from being sent to the other devices. You can:

- Tell each member of the household to not acknowledge receipt at the end of the message
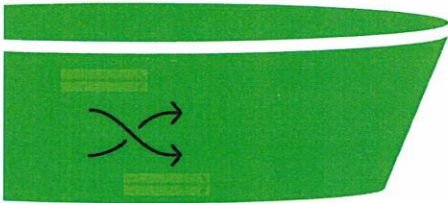- Set up a separate account for each person's device

LETA 911
Larimer Emergency Telephone Authority

Imminent Threat to Life

EMERGENCY ALERTING TOOLS

911 DATABASE

Landlines are automatically added in the Emergency Alert System. The landline data is called an ALI DATABASE. The ALI DATABASE is geocoded by LETA staff and uploaded in the Everbridge System. This process occurs every month to keep the data updated.

KEYWORD LETA

Citizens can sign up for Emergency Alerts by texting the word LETA to 888777. This will allow citizens to receive Emergency Alerts anywhere in Larimer County.
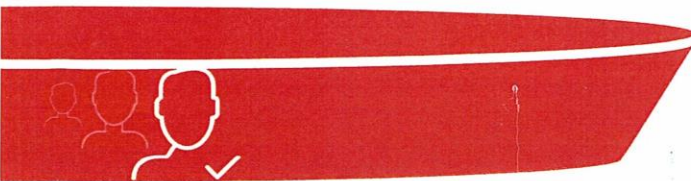
CITIZEN OPT IN

Citizen can create an account by signing up at www.leta911.org. Citizens can add multiple addresses on multiple contact paths;
- Cell phones, Text, Email
- WEATHER ALERT OPTION

SOCIAL MEDIA

- Posting to Facebook
- Website
- Twitter

IPAWS
Integrated Public Alert Warning System